

Information Security Policy

Objective

The overall objective of the Information Security Management System (ISMS) is to safeguard TET's information assets from security risks that could adversely affect quality of service, and the company's reputation with customers, suppliers and other interested parties.

Policy

The ISMS defines methods and accountabilities for managing information in order to preserve:

- Confidentiality – to prevent unauthorised disclosure of information
- Integrity – to ensure that information is correct and complete. All systems, assets and networks shall operate correctly, according to specification.
- Availability – to ensure that information is available to authorised users who need it, when they need it

The ISMS maintains compliance with relevant regulations and legislation. It is compliant with the ISO 27001:2022 standard. Risk assessments will be conducted regularly or when significant changes occur to TET's information and other relevant assets. The outcome of the risk assessments will be used to help evaluate the effectiveness of the ISMS and set information security priorities.

Responsibility for maintaining compliance with ISO 27001:2022 and responsibility for reporting on the performance of the information security management system is assigned to the Operations Director; reporting to the Managing Director. All departments and personnel are required to comply with relevant ISMS procedures: information security is everyone's responsibility.

The ISMS defines standards for information processing and handling that are communicated to all personnel, and cover policies and procedures, physical security and technical security. It sets standards for handling security weaknesses, to minimise their effect on customers and other interested parties, minimise their effect on TET operations and preserve TET's reputation in the marketplace.

The ISMS is subject to regular internal and independent auditing, and the ISMS defines specific objectives for information security that are measured and reviewed, with improvement targets set as part of periodic management reviews.

TET is committed to continual improvement of the ISMS via:

- The outputs of internal and external audits, the output of periodic management reviews, improvements identified from the regular operation of the ISMS, lessons learned from information security incidents, and any further sources relevant to the operation of the ISMS.

TET recognises climate change as a significant issue that can impact its operations, stakeholders, and broader societal well-being. We commit to identifying and addressing climate-related risks and opportunities within our management system, aligning with sustainability goals and regulatory requirements to ensure long-term resilience and responsibility.

Approval of the Information Security Policy and commitment to the objectives of the ISMS:

Martin Bance, Operations Director – TET Ltd

Version 1.6

13th March 2025