



# NHS Shared Business Services Digital Workplace Solutions Framework

(Replacing Link: IT Solutions)  
SBS/19/AB/WAB/9411

TET are delighted to have been awarded a place on the Digital Workplace Solutions framework.

This framework is managed by NHS Shared Business Services (NHS SBS) and enables an OJEU compliant route to market for the procurement of full end-to-end IT solutions, and individual elements of IT solutions. The digital framework can ensure delivery of effective consumer-oriented technologies that meet your requirements across a range of IT infrastructure areas.

This includes: data centre infrastructure, servers, storage, networking, security products, end user computing hardware and software, bespoke software, professional services and training.

The main objective of this digital workplace solutions framework is to meet complex customer specific requirements through provision of a bundled solution of IT products and services, which may include elements from several of the different categories available. The framework initially runs for two years from 10 August 2020 to 09 August 2022 with the potential to extend for a further two years (to August 2024).

## What are the benefits of the framework agreement?

- ✔ **NHS and wider public sector access**  
Removes the requirement for NHS and wider public sector organisations to run costly individual procurement exercises, saving time and resource.
- ✔ **OJEU Compliant**  
A compliant procurement exercise has been undertaken to ensure that suppliers meet all key standards and requirements.
- ✔ **Call-Off options**  
Approved Organisations can call off for up to 7 years under the framework agreement and can either Direct award or run a further mini-competition.
- ✔ **Standards**  
Suppliers meet all necessary standards including cyber essentials, ISO 27001, ISO 14001 & ISO 9001
- ✔ **Standard terms and conditions**  
The framework agreement was tendered under the standard NHS terms and conditions.
- ✔ **Flexibility**  
Terms and conditions can be supplemented to account for local requirements. Pricing is negotiable in order to achieve value for money.

## What is within scope of the framework agreement?

Hardware, software and services that are covered in this agreement includes but are not limited to:



### Servers & Storage

- Back-up & recovery
- Enterprise servers hardware
- On-premise storage
- Hybrid cloud solutions (EA)
- Virtualisation management
- Virtualisation platforms
- Data centre infrastructure



### Professional Services

- Technical consultancy
- Implementation & migration services
- Maintenance, management & support services
- Training
- Deployment services
- IT helpdesk



### End User Computing

- Client device hardware
- VDI devices
- VDI solutions & software
- Desktop OS (EA)
- Desktop COTS applications
- Server OS (EA)
- CALS
- Application Validation
- Application virtualisation
- Bespoke software
- Third-party software



### Networking & Security

- Local Area Networks (LAN)
- Storage Area Networks (SAN)
- Wide Area Networks (WAN)
- Firewall and security appliances

## Who can access the framework?

All UK-based public sector organisations, including:

- NHS organisations
- Local Authorities/LEA's/Councils
- Educational bodies and establishments
- Ministerial government departments
- Non ministerial government departments
- Emergency services (Police, Fire, Ambulance)
- Executive agencies of government
- Non-departmental public bodies
- Assembly sponsored public bodies
- Maritime and coastguard agency services
- Hospices
- National parks
- Housing associations
- Third sector and charities
- Citizens advice bodies
- Public corporations
- Public financial bodies or institutions
- Public pension funds
- Central banks
- Civil service bodies
- Channel Islands - Public sector bodies
- Isle of Man Government - Health and public services

For more information

[www.tet.co.uk/digitalworkplacesolutions](http://www.tet.co.uk/digitalworkplacesolutions)

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