



NHS SHARED BUSINESS SERVICES DIGITAL WORKPLACE SOLUTIONS FRAMEWORK

(Replacing Link: IT Solutions) | SBS/19/AB/WAB/9411

Introduction

TET are delighted to have been awarded a place on the Digital Workplace Solutions framework. This framework is managed by NHS Shared Business Services (NHS SBS) and enables an OJEU compliant route to market for the procurement of full end-to-end IT solutions, and individual elements of IT solutions. The digital framework can ensure delivery of effective consumer-oriented technologies that meet your requirements across a range of IT infrastructure areas. This includes: data centre infrastructure, servers, storage, networking, security products, end user computing hardware and software, bespoke software, professional services and training. The main objective of this digital workplace solutions framework is to meet complex customer specific requirements through provision of a bundled solution of IT products and services, which may include elements from several of the different categories available. The framework initially runs from 10 August 2020 to 09 August 2024.



NHS and wider public sector access

Removes the requirement for NHS and wider public sector organisations to run costly individual procurement exercises, saving time and resource.



OJEU Compliant

A compliant procurement exercise has been undertaken to ensure that suppliers meet all key standards and requirements.



Call-off options

Approved Organisations can call off for up to 7 years under the framework agreement and can either direct award or run a further mini-competition.



Standards

Suppliers meet all necessary standards including cyber essentials, ISO 27001, ISO 14001 & ISO 9001



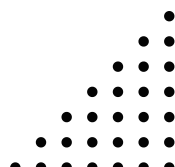
Standard terms and conditions

The framework agreement was tendered under the standard NHS terms and conditions.



Flexibility

Terms and conditions can be supplemented to account for local requirements. Pricing is negotiable in order to achieve value for money.





Framework Agreement

Hardware, software and services that are covered in this agreement includes but are not limited to:

<p>Servers & Storage</p>	<ul style="list-style-type: none"> • Back-up & recovery • Enterprise servers hardware • On-premise storage • Hybrid cloud solutions (EA) 	<ul style="list-style-type: none"> • Virtualisation management • Virtualisation platforms • Data centre infrastructure
<p>Professional services</p>	<ul style="list-style-type: none"> • Technical consultancy • Implementation & migration services • Maintenance, management & support services 	<ul style="list-style-type: none"> • Training • Deployment services • IT helpdesk
<p>Network & Security</p>	<ul style="list-style-type: none"> • Local Area Networks (LAN) • Storage Area Networks (SAN) • Wide Area Networks (WAN) • Firewall and security appliances 	
<p>End-user computing</p>	<ul style="list-style-type: none"> • Client device hardware • VDI devices • VDI solutions & software • Desktop OS (EA) • Desktop COTS applications • Server OS (EA) 	<ul style="list-style-type: none"> • CALS • Application Validation • Application virtualisation • Bespoke software • Third-party software

Why choose TET?



Dedicated Account Managers

We believe in providing a personalised touch to your experience. Each client at TET is assigned a dedicated account manager who serves as a single point of contact for all your needs. Your account manager is committed to understanding your workflow, addressing concerns promptly, and ensuring an efficient partnership.



Personalisation at the Core

Our approach centres around understanding your specific requirements, challenges, and objectives. We don't offer generic solutions; instead, we work closely with you to craft a digital workplace strategy that aligns seamlessly with your goals.



Swift Turnaround Times

Time is of the essence, especially in the healthcare sector. We pride ourselves on our quick turnaround times, ensuring that you promptly experience the benefits of our solutions. From initial consultation to implementation, we are dedicated to expediting the process without compromising quality.